

## **Project 2: Developing Key Enterprise Architecture Artifacts for Strategic Alignment**

Dimitris C. Zoumpakis [redacted]

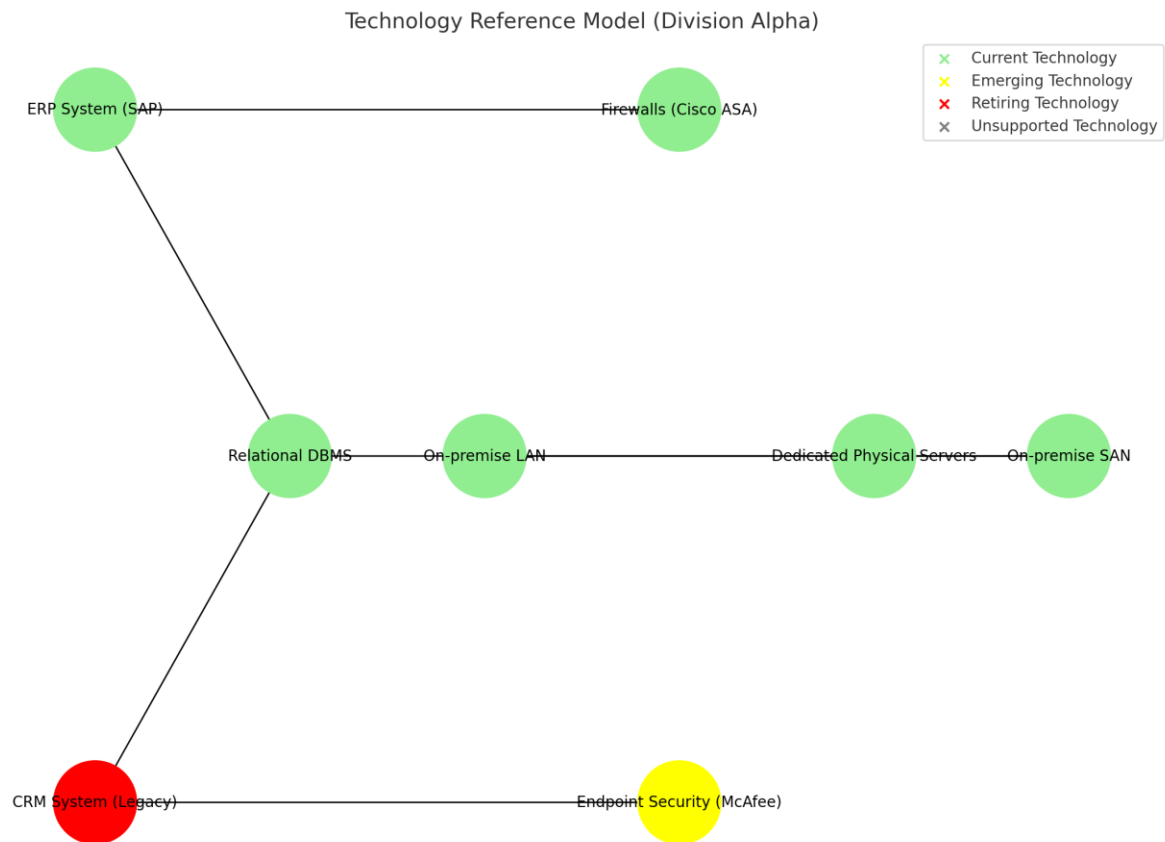
CIS300 Enterprise Architecture  
Dr. Leonidas Katelaris

Department of Sciences, B.Sc. Computer Information Systems, European University  
Cyprus

02/12/2024



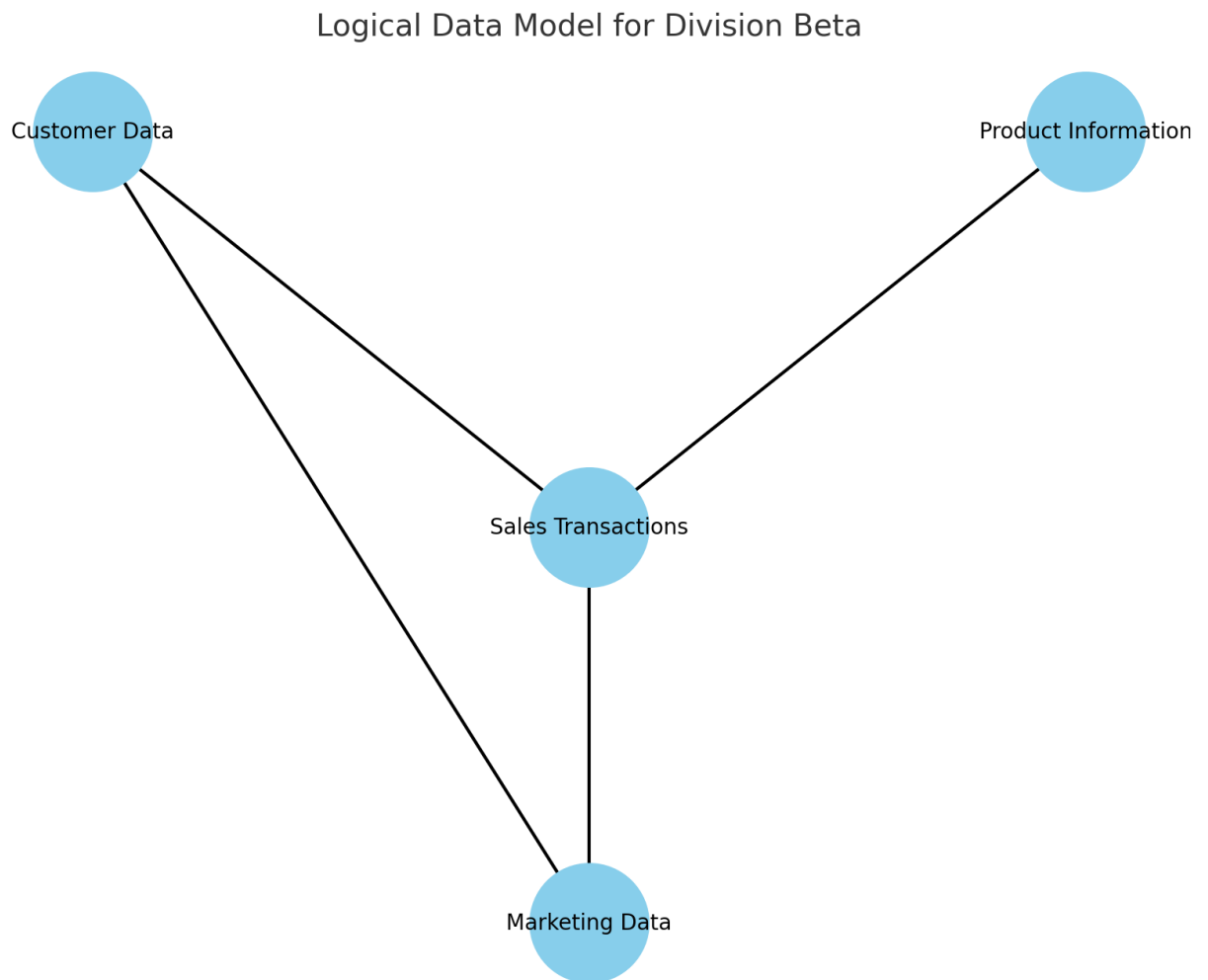
## Part A: Technology Reference Model (TRM) for Division Alpha



- 1.
2. The TRM focuses on operational efficiency and stability
  - a. **Infrastructure:** On-premises infrastructure ensure secure and reliable connectivity, reducing dependence on external factors
  - b. **Data:** Use of RDBMS aligns with divisions needs for structured data storage with consistency
  - c. **Applications:** SAP ERP to support end-to-end manufacturing processes and retirement of legacy CRM to reduce costs
  - d. **Security:** Emphasizing on security with Cisco firewalls and antivirus software to protect sensitive manufacturing data and support uninterrupted operations

## Part B: Standard-Related Artifacts for Division Beta

### Logical Data Model



The Logical Data Model ensures consistency and integration across operations of Division Beta

- **Customer Data:** Seamless tracking of purchases and cross selling
- **Product Information:** Inventory Management for agile decision making
- **Sales Transactions:** Central entity linking customers with products, giving real time insights
- **Marketing Data:** Campaigns align with customer needs, fostering innovation in marketing and targeting strategies

### IT Principles

1. Data Scalability
  - a. Description: Ensures data systems can handle increasing volumes of information as the division expands
  - b. Justification: Supports future growth and innovation
2. System Interoperability
  - a. Description: All systems integrate seamlessly to enable cross-functioning collaboration
  - b. Justification: Agility and efficient operations across all product lines
3. Agile Development Framework
  - a. Description: Adaptation of modular and flexible development practices to help ever-evolving business needs
  - b. Justification: Rapid deployment of new technologies
4. Security by Design:
  - a. Description: Robust security measures at every stage of system development
  - b. Justification: Protects sensitive data while supporting innovation
5. Cloud First Strategy:
  - a. Description: Prioritizing cloud-based solutions for scalability and flexibility matters
  - b. Justification: Enhancement of operational agility and cost efficiency